

# MAKING VET VISITS EASIER

During COVID, we learned how to make curbside work well. Now we're applying that knowledge to make everyone more comfortable.



## WAITING ROOMS CAN BE STRESSFUL

With pets of all types - big, small, cat, dog, energetic, and perhaps even grumpy - in one space, patients can sometimes be overwhelmed by the experience.



## CURBSIDE COMFORT

While COVID isn't the reason for this change, it was the catalyst to teach us how we could make the experience better. Having pets and their parents await appointments from their cars results in happier clients. More room = calmer pets!



## CHECK-IN & CHECK-OUT

Call from your car upon arrival and you'll be invited in when your private exam room is ready. Check-out will be in our lobby - with fewer distractions for our furry family members. *Coming soon: options for in-car and exam room check-outs.*



### PRO TIP:

Schedule your wellness appointments as soon as you receive the notification. Our calendar is currently booking 3 weeks out.



Taylorville  
Veterinary Clinic

**Any questions?**

Give our team a call at 410-875-5437