

FREQUENTLY ASKED QUESTIONS

IS THIS PET INSURANCE?

No, it's not insurance - it's designed for everyday care.

Insurance is designed to reimburse you after an unexpected illness or injury. Our care plans are different—they cover the routine, vet-recommended preventative care your pet needs to stay healthy all year long. Think of it as a proactive approach to your pet's health.

WHAT IS THE IN-HOSPITAL CREDIT?

It's built-in peace of mind.

Every care plan includes a petFSA, or an in-hospital credit allowance, you can use for unexpected needs, like a sick visit or an urgent test. Even better? If you don't use the full amount, your unused petFSA rolls over to the next year!

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

It makes it easy to plan and pay for your pet's health.





With one predictable monthly payment, your pet's annual care is covered. That includes vaccines, exams, screenings, and more. Prefer to pay upfront? Annual plan payments save you an additional 5%.

WILL THIS SAVE ME MONEY?

Yes—especially if you're committed to your pet's health.

Our care plans bundle the services we recommend most—and price them at the best possible value. It's the easiest and most affordable way to give your pet a full year of high-quality veterinary care.

OUR PLANS ARE GREAT FOR:

-  New pet parents looking for guidance
-  Families who want predictable costs
-  People who want to stay on top of preventative care
-  Humans who love their pets (that's you!)

YOUR EXPERIENCE

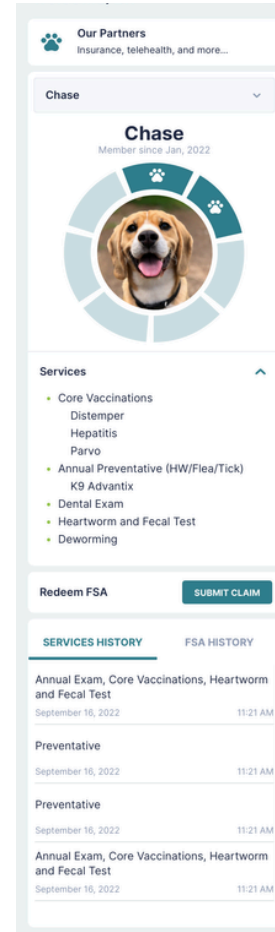
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

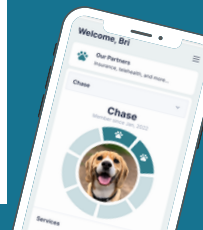
EASY TO USE BENEFITS

EXCLUSIVE MEMBER BENEFITS



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core preventatives, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR CODE BELOW!



CANINE PRIMARY CARE PLANS

ANNUAL CARE



IN A SIMPLE MONTHLY PAYMENT



SIGN UP TODAY AND SAVE DURING YOUR VISIT!

WHY DO I NEED A CARE PLAN?

Because your pet deserves consistent, stress-free care.

We created our plans to give you:

- **Coverage** for a full year of preventative care
- **Easy visits and checkout**—no surprise bills
- **Immediate access** to an in-hospital credit for the unexpected
- **Flexible payment options**, choose a monthly or annual payment

Login at: app.petcentrichealth.com/login

PUPPY PLAN

\$97/month



\$566 Savings!

ADULT DOG PLAN

\$106/month



\$573 Savings!

SENIOR DOG PLAN

\$121/month



\$530 Savings!

Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

PRIMARY CARE PLANS

	puppy plan < 1 year	adult canine plan 1 year - 7 years	senior canine plan > 7 years
Well Pet Exam	up to 3	up to 2	up to 2
Sick Exam	✓	✓	✓
Rabies Vaccine	✓	✓	✓
Bordetella Vaccine	✓	✓	✓
DHPP Vaccine	up to 3	✓	✓
Leptospirosis Vaccine	up to 2	✓	✓
Lyme Vaccine	up to 2	✓	✓
Parasite Screening (Fecal)	up to 2	included with labwork	included with labwork
Flea, Tick, Heartworm Prevention*	6 months included	12 months included	12 months included
Annual Labwork + Parasite Screening	adult + senior only	✓	✓
Nail Trim	up to 6	up to 6	up to 6
ASPCA Poison Control Hotline Allowance (1)	✓	✓	✓
Market Hub Savings	✓	✓	✓
Annual In-Hospital Credit	\$250	\$200	\$300
Health Tech Assessment	unlimited	unlimited	unlimited

Total Savings

33%

31%

27%

*The hospital may not stock preventative meds for certain breeds or sizes; if you purchase these through the hospital's online pharmacy, you will be reimbursed at the plan rate.

